

On January 1, 2016 we affiliated with BASS Medical Group and are now a Division of BASS. Patient services provided by BASS include our claims, billing and collections department. The Billing Department is happy to assist with billing calls and questions and can be reached at (925) 627-3424.

Medical services are provided by Blackhawk Medical Group providers and staff. We are contracted with many of the major insurance plans in the region and the managed care plans available through John Muir Physician Health Network, with the exception of their MediCal plans. For a more thorough list, please see below.

Please remember that your health insurance and the choices you've made regarding premiums, co-pays, co-insurance and deductibles represent your contract with your insurance plan. Please be familiar with your fees and your plan coverage. If required, make sure your primary care provider at Blackhawk Medical Group is named on your card and bring your ID to every appointment please.

We also contract with the insurance companies and our agreement includes collecting your co-pays, co-insurance and deductibles. These fees are due and collected at the time of service. Please come prepared and respect our contract with your insurance company by helping us avoid the expense of billing you later. If we are billing your insurance, and any amount is applied to your deductible or determined to be a non-covered service, please pay your bill upon receipt! Repeatedly invoicing and calling is so unsatisfying for all of us.

If your plan is not listed below, we may be unable to file a claim on your behalf, but we can enroll you as a self-pay patient. Because of the many plan names within the numerous plan networks, we may not have listed your specific insurance, but we may be on their panel. **Please call your insurance company before your appointment to verify that we participate in your plan! Confirm with the BASS Tax ID# 562605608.**

Thank you.

Accepted Insurance Plans

- Aetna PPO/EPO/POS
- Anthem Blue Cross PPO
- Beech Street PPO (Multiplan)
- Blue Shield PPO
- CalPers Choice/Care Plans
- Cigna PPO/Great West
- Coventry Health Care National Network – PPO
- Covered California
 - Blue Shield
 - Health Net
 - Health Net Pure Care EPO
 - United Healthcare-w500 plan only
 - **We do not participate in Anthem Blue Cross Covered CA/ACA health plans purchased on or off the exchange.**
- Delta Health PPO (Anthem)
- First Health PPO (Aetna)
- Health Net PPO/EPO/POS
- InterPlan/Healthsmart
- Medicare Part B
- Muir Medical Group IPA/John Muir Health
 - Medicare Advantage Plans
 - Humana's Medicare Advantage HMO
 - Health Net Medicare Advantage Seniority Plus HMO (*Group Retirees only*)
 - United Healthcare Signature Value HMO Advantage (West)
 - Commercial HMOs
 - Aetna Select Choice HMO
 - Blue Shield Access+HMO/POS
 - CalPERS (check with your group for our participation)
 - Great-West Healthcare HMO (Cigna)
 - Health Net SmartCare HMO Whole Care Plan (HMO)
 - United Healthcare Signature Value HMO (West)
- Multiplan PPO
- NX Health PPO
- PHCS – Private Health Care System PPO through MultiPlan
- TRICARE West
- United Healthcare PPO (**excludes UHC CORE**)