



...a division of BASS Medical Group

## 2021 Insurance Update

On January 1, 2016 we affiliated with BASS Medical Group and are now a Division of BASS. Patient services provided by BASS include our claims, billing and collections department. The Billing Department will be happy to assist you with billing calls and questions and can be reached at **(925) 627-3424**.

Medical services are provided by Blackhawk Medical Group providers and staff. We are contracted with many of the major insurance plans in the region and the managed care plans available through John Muir Physician Health Network, with the exception of their MediCal plans. For a more thorough list of contracted insurance plans, please see below.

Please remember that your health insurance and the choices you've made regarding premiums, co-pays, co-insurance and deductibles represent your contract with your insurance plan. Please be familiar with your fees and your plan coverage. If required, make sure your primary care provider at Blackhawk Medical Group is named on your card and bring your ID to every appointment please.

We also contract with the insurance companies and our agreement includes collecting your co-pays, co-insurance and deductibles as applied by your insurance company. These fees are due and collected at the time of service. Please come prepared and respect our contract with your insurance company by helping us avoid the expense of billing you later. If we are billing your insurance, and any amount is applied to your deductible or determined to be a non-covered service, please pay your bill from BASS upon receipt! Repeatedly invoicing and calling is so unsatisfying for all of us.

If your plan is not listed below, we may be unable to file a claim on your behalf, but we can enroll you as a self-pay patient. Because of the many plan names within the numerous plan networks, we may not have listed your specific insurance, but we may be on their panel.

**Please call your insurance company before your appointment to verify that we participate in your plan! Confirm using the BASS Tax ID# 562605608.**

**Thank you.**



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### **Accepted Insurance Plans**

- Aetna PPO/EPO/POS
- Anthem Blue Cross PPO
- Beech Street PPO (Multiplan)
- Blue Shield PPO
- CalPers (Prudent Buyer only)
- Cigna PPO/Great West
- Coventry Health Care National Network – PPO through Aetna
- Covered California
  - Blue Shield
  - Health Net
  - Health Net Pure Care EPO
  - United Healthcare-w500 plan only
  - **We do not participate in Anthem Blue Cross Covered CA/ACA health plans purchased on or off the exchange.**
- Delta Health PPO (Anthem)
- First Health PPO (Aetna)
- Health Net PPO/EPO/POS
- InterPlan/Healthsmart
- Medicare Part B
- John Muir Health Plans/Physician Network
  - Medicare Advantage Plans
    - AARP Medicare Complete Secure Horizons Focus (HMO)
    - Canopy UnitedHealthCare Medicare Advantage HMO
    - Humana Medicare Advantage HMO
    - Multiplan PPO
    - NX Health PPO
    - PHCS – Private Health Care System PPO through MultiPlan
    - Tricare West Healthcare Alliance
    - UnitedHealthCare PPO (excludes UHC Core)
  - Commercial HMOs
    - Aetna
    - Anthem Blue Cross
    - Blue Shield
    - Canopy Health – the following plans are under the Canopy Health umbrella:
      - Canopy Health Net Blue & Gold (commercial)
      - Canopy Health Net SmartCare (commercial)

- Canopy United HealthCare Signature Advantage HMO (commercial)
  - Canopy United HealthCare Medicare Advantage (senior)
- Great-West Healthcare HMO (Cigna)
- Health Net
- United Healthcare
- Multiplan PPO
- NX Health PPO
- PHCS – Private Health Care System PPO through MultiPlan
- TRICARE West – through HealthNet Federal Services
- TriWest Healthcare Alliance
- United Healthcare PPO (**excludes UHC CORE**)